

Sarah Mangrum | Curriculum Vitae

109 S. 14th Avenue
Hattiesburg, MS 39401
Tel. 601.266.6097
Sarah.Rials@usm.edu

EDUCATION

Ed.D., Higher Education Administration. The University of Southern Mississippi, May 2019.
Applied Dissertation: “Student and Staff Perceptions of University Library Usage: Comparing Reality to Interpretation of Space Usage”

Master of Library and Information Science, The University of Southern Mississippi, December 2011.

Bachelor of Arts in Communications with Individual Concentration in Public Relations, Southeastern Louisiana University, 2005.

EMPLOYMENT HISTORY

Assistant Teaching Professor, School of Library and Information Science, The University of Southern Mississippi, August 2021 – present.

Access Services and Assessment Librarian, Clinical Associate Professor, University Libraries, The University of Southern Mississippi, October 2018 – August 2021.

Primary responsibilities include managing the supervision and administration of the Circulation, Reserves, Stacks Management, the Curriculum Materials Center, and security of Cook Library.

- Supervises 4 full-time employees who oversee up to 30 student assistants.
- Manages allocations for student wages.
- Prepares and analyzes monthly and annual statistical reports.
- Ensures the provision of excellent customer service through continued staff and student training, recommending policy changes to improve services and continued assessment of policies and services.
- Ensures copyright compliance for course reserves and stays current with issues, trends and best practices for copyright compliance in the academic setting.
- Leads the development and implementation of a comprehensive library assessment program using existing data sources and developing appropriate assessment and usability instruments.
- Coordinates data collection for annual reporting and survey responses including gathering, reviewing, validating, evaluating, and synthesizing data.

PROFESSIONAL & SCHOLARLY CONTRIBUTIONS

PUBLICATIONS

Peer Reviewed Articles and Book Chapters

Mangrum, S., & Greer, T., & Foster, H. (October 2021). Mercer University and the Georgia Baptist Convention in *Persistence through Peril: Episodes of College Life and Academic Endurance in the Civil War South*. Jackson, MS. University Press of Mississippi.

Mangrum, S. & Foster, H., (April 202). Student and staff perceptions of university library usage: Comparing reality to interpretation of space usage. *The Journal of Access Services*.

Professional Articles

Mangrum, S., La Beaud, E., & Cromwell, J., (2016). Copyright concerns at The University of Southern Mississippi. *Mississippi Libraries*, 79(1), 17-19. Retrieved from <http://misslib.org/resources/Documents/MLarchive/ML2016Spring.pdf>.

Mangrum, S. (2016). Friends of University Libraries. *Library Focus* (Spring 2016), 5. Retrieved from <http://aquila.usm.edu/libraryfocus/10>.

Mangrum, S. (2014). Exhibits, past and upcoming. *Library Focus* (Fall 2014), 5. Retrieved from <http://www.lib.usm.edu/assets/files/focus/fall14.pdf>.

Mangrum, S. (2014). Jesmyn Ward speaks at university forum. *Library Focus* (Spring 2014), 1. Retrieved from <http://www.lib.usm.edu/assets/files/focus/spring14.pdf>.

Mangrum, S. (2014). University Libraries in the news. *Library Focus* (Spring 2014), 8. Retrieved from <http://www.lib.usm.edu/assets/files/focus/spring14.pdf>.

Mangrum, S. (2013). Dr. B's book club. *Library Focus* (Fall 2013), 1. Retrieved from <http://www.lib.usm.edu/assets/files/focus/fall13.pdf>.

Mangrum, S., & Brown, J. (2013). Expanded services at University Libraries. *Library Focus* (Spring 2013), 3. Retrieved from <http://www.lib.usm.edu/assets/files/focus/spring13.pdf>.

Mangrum, S., & Culley, J.. (2013). E-books on the rise. *Library Focus* (Spring 2013), 8. Retrieved from <http://www.lib.usm.edu/assets/files/focus/spring13.pdf>.

Mangrum, S. (2012). Friends of University Libraries host author Jonathan O'Dell. *Library Focus* (Spring 2012), 6. Retrieved from <http://www.lib.usm.edu/assets/files/focus/spring12.pdf>.

TEACHING EXPERIENCE

School of Library and Information Science, The University of Southern Mississippi

LIS 401 (3 credit hours), Reference and Information Services

LIS 517 (3 credit hours), Literature and Related Media for Children

LIS 518 (3 credit hours), Literature and Related Media for Young Adults

LIS 640 (3 credit hours), Academic Libraries

LIS 651 (3 credit hours), Fundamentals of Information Science

LIS 668 (3 credit hours), Research Methods in Library and Information Science

LIS 689 (3 credit hours), Library Practicum
LIS 691 (3 credit hours), Research in Library Science
LIS 692 (3 credit hours), Special Problems in Librarianship

AWARDS

- 2020** Excellence in Librarianship, The University of Southern Mississippi.
- 2019** Library Leadership and Management Association Mentoring Program Participant, June 2019 – 2020.
- 2016** Best Effort by an Individual Library to Publicize Library Services Around a Single Theme or Event for the Big Read: Edgar Allan Poe programming, Public Relations Award, Mississippi Library Association; with Jennifer Brannock and Dawn Smith.
- 2015** Peggy May Award for outstanding achievement in library development and recruitment of personnel to the library field, Mississippi Library Association.
- 2014** Mississippi Library Leadership Institute Participant, January 2014 – January 2015.

GRANTS

- 2020** Will Eisner Graphic Novel Grants for Libraries; applicants Thomas, J.; Mangrum, S., and Stanfield, J. (\$2,000)
- 2018** SACSCOC Annual Meeting Travel Grant (\$935.00).
- 2016** Southern Miss Fund Grant (\$10,000); co-PI with Jennifer Culley
- 2015** Support for The Big Read programming, Friends of University Libraries Grant, University of Southern Mississippi (\$3,000); co-PI with Jennifer Brannock.
- 2015** National Endowment for the Arts Big Read Grant (\$10,000); co-PI with Jennifer Brannock.
- 2015** Mississippi Library Leadership Institute Community Project Grant, Mississippi Library Commission and the Institute of Museum and Library Services (\$1,000)

PEER REVIEWED PRESENTATIONS AND POSTER SESSIONS

National

“Student and staff perceptions of university library usage: Comparing reality to interpretation of space usage.” Poster presented at the Access Services Conference; Atlanta, GA, November 22, 2019.

“Cultivating the Future Through Active Learning Initiatives” Presentation given at the Access Services Conference, Atlanta, GA, November 13, 2015.

“Engaging Campus Constituents: Using Partnerships to Increase Behavior Modification Awareness & Action.” With Haley McMinn. Presentation given at The Association for the Advancement of Sustainability in Higher Education (AASHE) Annual Conference, Nashville, TN, October 7-9, 2013.

“Circulation A-Z.” With Jennifer Crawley. Presentation given at the Innovative User Group Annual Meeting, Chicago, IL, April 15-18, 2012.

State

“Crafting Collections: Supporting the Student Success Initiative at Southern Miss.” With Elena Azadbakht and Tracy Englert. Poster presented at the Mississippi Library Association Annual Conference; Vicksburg, MS; October 19, 2016.

“Usage Comparison of Print and Electronic Theses and Dissertations at The University of Southern Mississippi.” With Elizabeth La Beaud. Poster presented at the Mississippi Library Association Annual Conference; Vicksburg, MS; October 19, 2016.

“Copyright Initiatives at The University of Southern Mississippi.” With Josh Cromwell and Elizabeth La Beaud. Presentation given at the Mississippi Library Association Annual Conference, Natchez, MS, October 22, 2015.

“Patron Driven Acquisitions at The University of Southern Mississippi.” With Jennifer Culley. Poster presented at the Mississippi Library Association Annual Conference, Natchez, MS, October 25, 2012.

“Enhancing the Library Experience Through QR Codes.” With Jennifer Crawley. Poster presented at the Mississippi Library Association Annual Conference, Jackson, MS, October 19, 2011.

University

“Copyright Basics and Their Application for Open Educational Resources.” With Elizabeth La Beaud. Presentation given at 2016 IR Day; Hattiesburg, MS; April 29, 2016.

“Usage Comparison of Print and Electronic Theses and Dissertations at The University of Southern Mississippi.” With Elizabeth La Beaud. Poster presented at 2016 IR Day; Hattiesburg, MS; April 28, 2016.

INVITED PRESENTATIONS

“Copyright Basics and Issues for Public Libraries.” Presentation for the Mississippi Library Commission; Jackson, MS; December 1, 2016.

“Copyright Do’s and Don’ts.” With Josh Cromwell. Presentation as part of the Office of Research Integrity Fall Workshop Series; Hattiesburg, MS; October 12, 2016.

“Copyright Basics and Their Application for Open Educational Resources.” With Josh Cromwell. Presentation given at The University of Southern Mississippi; Hattiesburg, MS; March 23, 2016.

“Copyright, Publishing and Open Access: What You Need to Know.” With Elizabeth La Beaud. Presentation given as part of The University of Southern Mississippi Open Access Week, October 21, 2014.

SERVICE

NATIONAL

Steering Committee Member, 2019-2021. Access Services Conference.

Distinguished Achievement in Access Services Awards Committee. Access Services Conference.

Chair, 2021

Chair, 2020

Chair, 2019

Chair, 2018

Chair, 2017

Chair, 2016

Committee member, 2015

Committee member, 2014

Program Planning Committee, 2013 Access Services Conference.

STATE

Mississippi Library Association

SELA Councilor. May 2020 - Present

Immediate Past President. December 2018 – December 2019.

President. December 2017 – December 2018.

Vice President/President Elect. December 2016 – December 2017.

Vice President Elect. May 2016 – December 2016.

Scholarship Committee. Mississippi Library Association Annual Conference.
Co-Chair, 2016
Co-Chair, 2014
Committee member, 2013

Mississippi Libraries. News Reporter. November 2015 – February 2017.

The Magnolia Children's Choice Book Award Selection Committee (Grades 3rd – 5th), 2014-2016.

UNIVERSITY

Committee for New Student Organizations. November 2018 – present.
Secretary. Fall 2018 – Spring 2022.

Student Success Advisory Board. August 2015 – October 2018.

QEP Implementation Team. 2015.

QEP Research and Design Team. Fall 2014– May 2015.
PR & Communication Action Team Leader. Fall 2014– May 2015.

Strategic Planning Council. 2014 - 2015.

University Climate Commitment Council. 2013 – 2017.

The Campaign for Southern Miss Steering Committee. 2013 – 2014.

University Assessment Committee. 2012 – 2018.
Chair. April 2017 – June 2018.
Co-Chair. 2016 – April 2017.

UNIVERSITY LIBRARIES

Alma Implementation Team. October 2018 – present.

Web Committee. 2016 – 2021.

University Libraries Assessment Team. Chair. 2016 – 2018.

Space Utilization Committee. Chair. 2014 – 2018.

Copyright Task Force. Chair. 2013 – 2021.

Unit Heads Committee. 2013 – 2015.

University Libraries Management Group. 2012 – 2013.

Cook Library Activities Committee. 2011 – Fall 2014; Spring 2019 – 2021.
Chair. Spring 2019 – 2021.

Cook Library Fine Appeals Committee. Chair. 2010 – 2021.

Exhibits and Special Events Committee. 2010 – Summer 2015; Spring 2018 – 2021.

Chair. 2012 – Summer 2015.

Schedule Committee, 2010 – 2017.
Chair. 2012 – 2017.

Emergency and Disaster Committee, 2010 – 2016.
Chair. Fall 2014 – Spring 2015.

ADVISORY BOARDS

School of Library and Information Science Advisory Board. 2012 – present.

COMMUNITY

Miss Mattie Foundation. 2013 – present.
President. Fall 2016 – present.
Vice President. Spring 2015 – Fall 2016.
Secretary. Fall 2013 – Spring 2015.

Friends of University Libraries board. 2010 – 2018.
Interim President. Fall 2017 – 2018.
Past President. Spring 2016 – Fall 2017.
President. Spring 2015 – Spring 2016.
Secretary. 2013 – Fall 2014.
Chair. Friends of University Libraries Activities Committee. 2010 – 2013.
Chair. Friends of University Libraries Give A Child A New Book Day. 2013.
Collection & Distribution Coordinator. Friends of University Libraries Give A Child A New Book Day. 2011-2012.

PROFESSIONAL DEVELOPMENT (Selected Activities)

CONFERENCES

Access Services Conference. Atlanta, GA. November 20-22, 2019.

Mississippi Library Association Annual Conference. Jackson, MS. October 22-25, 2019.

ALA Annual Conference. Washington, D.C. June 20-24, 2019.

SACSCOC Annual Meeting. New Orleans, LA. December 9-11, 2018.

Access Services Conference. Virtual Attendance. November 14-16, 2018.

Mississippi Library Association Annual Conference. Meridian, MS. October 16-19, 2018.

ALA Annual Conference. New Orleans, LA. June 21-26, 2018.

National Library Legislative Day. Washington, D.C. May 7-8, 2018.

ALA Mid Winter Meeting. Denver, Co. February 9-13, 2018.

Mississippi Library Association Annual Conference. Hattiesburg, MS. October 17-20, 2017.

ALA Annual Conference. Chicago, IL. June 22-27, 2017.

National Library Legislative Day. Washington, D.C. May 1-2, 2017.

Access Services Conference. Atlanta, GA. November 16-18, 2016.

Mississippi Library Association Annual Conference. Vicksburg, MS. October 19-21, 2016.

2016 IR Day. The University of Southern Mississippi; Hattiesburg, MS. April 28-29, 2016.

Southeastern Library Assessment Conference. Atlanta, GA. November 15-17, 2015.

Access Services Conference. Atlanta, GA. November 10-13, 2015.

Mississippi Library Association Annual Conference. Natchez, MS. October 21-23, 2015.

Access Services Conference. Atlanta, GA. November 12-14, 2014.

Access Services Conference. Atlanta, GA. November 6-8, 2013.

Mississippi Library Association Annual Conference. Biloxi, MS. October 16-18, 2013.

The Association for the Advancement of Sustainability in Higher Education Annual Conference. Nashville, TN. October 7-9, 2013.

Mississippi Library Association Annual Conference. Natchez, MS. October 24-26, 2012.

Innovative User Group Annual Conference. Chicago, IL. April 17 – 19, 2012.

WEBINARS, SEMINARS, & TRAINING SESSIONS

Take Action: Using & Presenting Research Findings to Make Your Case. WebJunction Webinar. October 3, 2018.

Digging Into Assessment Data: Tips, Tricks, and Tools of the Trade. WebJunction Webinar. August 14, 2018.

User-centered Assessment: Leveraging What You Know & Filling in the Gaps. WebJunction Webinar. April 24, 2018.

Leadership Training Colloquium. The University of Southern Mississippi. March 29, 2018.

Advancing Assessment Seminar Series. The University of Southern Mississippi. Spring 2018.

ULS Professional Development Committee Assessment Program Forum. ACRL ULS Webinar. November 9, 2017.

Bringing Circulation Policies into the 21st Century. Access Services Interest Group Webinar. October 17, 2017.

Advancing Assessment Seminar Series. The University of Southern Mississippi. Fall 2017.

ALA Chapter Leaders Training. ALA Chapter Relations Office. March 27, 2017.

Conflict Management Workshop. The University of Southern Mississippi. March 21, 2017.

Assessing Library Space. ACRL ULS Webinar. March 8, 2017.

Writing Successful Grants. The University of Southern Mississippi Office of Research Integrity. February 21, 2017.

CampusGuard Training. The University of Southern Mississippi. February 3, 2017.

How to Respond to a Security Incident in Your Library. ALA eLearning Workshops. August 17, 2016.

Integrated Assessment for Informed Collection Management: A Review of the Pilot Year. Carterette Series Webinar. July 6, 2016.

How to Articulate Your Library's Value. The Association of Specialized and Cooperative Library Agencies Webinar. February 25, 2016.

The Future and Present Challenges of Higher Education. Cisco Campus Technology Webinar. October 8, 2015.

Open Educational Resources: Librarians as Advocates, Advisors, and Creators. Carterette Series Webinar. July 29, 2015.

Green Dot Bystander Intervention Training. Shafer Center for Crisis Intervention. June 30, 2015.

Know Your Rights: Copyright in Digital Environments. LYRASIS Webinar. June 12, 2015.

Copyright for Online Courses. Academic Impressions Webcast. May 27, 2015.

ACRL ULS Online Discussion of Assessment. ACRL Seminar by Allison Payne. November 20, 2014.

How To Assess Student Satisfaction and Priorities. Noel-Levitz Webinar. April 3, 2014.

Using Satisfaction Data for Retention. Noel-Levitz Webinar. January 2014.

Central Mississippi Library Council Copyright Workshop with Library of Congress Copyright Office staff. Mississippi Library Commission. Jackson, MS. September 6, 2013.

How To Deliver Great Library Customer Service. ALA Editions Workshop. June 2013.

Killing Them With Kindness: Managing Conflict in the Workplace. Seminar, The University of Southern Mississippi. September 2012.

ADDITIONAL PROFESSIONAL DEVELOPMENT

CopyrightX by Harvard Law School and The Berkman Center for Internet & Society at Harvard University (Spring 2015), via <http://copyx.org/>.

Demystifying Copyright: How to Educate Your Staff and Community by the American Library Association (Fall 2014), via <https://www.alastore.ala.org/detail.aspx?ID=3487>.

Copyright for Educators & Librarians by Kevin Smith of Duke University Libraries, Lisa Macklin of Emory University, and Anne Gilliland of The University of North Carolina at Chapel Hill (Fall 2014), via Coursera <https://www.coursera.org/course/cfel>.

PROFESSIONAL MEMBERSHIPS

Southeastern Library Association. 2019 – present.

Library Leadership and Management Association. 2019 – present.

Mississippi Library Association. 2013 – present.

Association of College and Research Libraries Section

Association of College & Research Libraries. 2013 – present.

University Libraries Section

American Library Association. 2011 – present.

PREVIOUS PROFESSIONAL POSITIONS

Access Services Librarian, Clinical Associate Professor, University Libraries, The University of Southern Mississippi, March 2012 – October 2018.

Primary responsibilities include managing the supervision and administration of the Circulation, Reserves, Stacks Management, the Curriculum Materials Center, and security of Cook Library.

- Supervises 4 full-time employees who oversee up to 30 student assistants.
- Manages allocations for student wages.
- Prepares and analyzes monthly and annual statistical reports.
- Ensures the provision of excellent customer service through continued staff and student training, recommending policy changes to improve services and continued assessment of policies and services.
- Ensures copyright compliance for course reserves and stays current with issues, trends and best practices for copyright compliance in the academic setting.

Circulation/Reserves Supervisor, University Libraries, The University of Southern Mississippi, June 2011 – February 2012.

- Maintained all the duties of the previous Circulation Supervisor position with the addition of the supervision of 1 FTE and overseeing the security of Cook Library.

Circulation Supervisor, University Libraries, The University of Southern Mississippi, December 2010 – June 2011.

Primary responsibilities included the supervision and coordination of the daily activities for the Circulation and Reserve desks.

- Hired, trained, and evaluated up to 15 student employees. Created and maintained schedules and arranged for staffing emergencies. Prepared bi-weekly payroll reports.
- Ensured high quality customer service and resolved patron conflicts and policy disputes.
- Wrote, revised and updated procedures and web page content as needed
- Supervised all aspects of Reserve functions including overseeing the organization of the collection, processing submitted materials, writing and evaluating procedures and staying current on copyright law.
- Performed financial responsibilities including reconciling all money accepted at the circulation desk and printing kiosk, maintaining bookkeeping records, and preparing charges and credits for all lost materials and overdue fines.

Circulation/Stacks Management Supervisor, University Libraries, The University of Southern Mississippi, August 2009 – December 2010.

- Primary responsibilities included the coordination and daily supervision of the Circulation desk and Stacks Management.
- Maintained schedules and arranged for staffing emergencies. Prepared bi-weekly payroll reports.
- Resolved routine problems and identified complex problems to the Head of Access Services.
- Served as backup to the Curriculum Materials Center Specialist and Interlibrary Loan

Evening Supervisor, University Libraries, The University of Southern Mississippi, October 2008 – July 2009.

Primary responsibilities included supervising the evening operations and security of Cook Library.

- Supervised up to 15 Circulation student assistants during the evening hours and referred problems to Circulation Supervisor.
- Assisted with reserve functions.
- Compiled monthly circulation statistics and entrance/exit door counts.
- Placed holds for Gulf Coast campus to campus loans and Eagle Express campus deliveries.
- Secured money and the building at close Sunday – Thursday.